



## **P38 Range Rover Remote Controls by Mail Order**

It's now possible for us to supply replacement remote controls for Range Rover P38 by mail order. This eliminates the need for customers to visit us in person, or to post us their existing remote control. We will also supply a blank key blade, for cutting by your local key cutter.

In order for us to supply a replacement remote control for your P38 Range Rover, we need to collect data from an existing, working, remote control.

### **This can be done as follows:**

Contact us by phone/email and give us some details of your vehicle. You'll need your V5 Registration document on hand, so that we can validate your ownership of the car. Make payment by credit card, and we'll post you a Radio Data Recorder. This is a small black box, the size of a cigarette packet.

Once you've received the Radio Data Recorder, turn it on, and operate your existing remote control near to it four or five times. A green light on the Recorder will tell you that it's been able to capture enough data. A set of instructions are supplied, and the whole process shouldn't take more than a couple of minutes.

Post the Radio Data Recorder back to us. We'll supply a return envelope for this purpose. We should then be able to programme a replacement remote for your car. This needn't be the same key number as the one you currently have, for example, if you already have a Key 2, we can supply a Key 1. It's up to you.

We'll then post you a new remote control out. We'd aim to complete the whole process inside 5 working days<sup>1</sup>. All parts supplied carry a 12 month guarantee.



**Original Equipment P38 remote / key, together with Radio Data Recorder, replacement remote and key blank (design of Radio Data Recorder may be subject to change)**

### **Responsible Sale of Vehicle Security Products**

It is our stated aim to ensure that we do not supply replacement vehicle keys or remote controls for dishonest purposes.

In order to prevent this service from being abused, we will take steps necessary to establish that you are the registered keeper of this vehicle. Some of these checks involve information printed on the V5 Registration Document. Please make sure that you have this document to hand when contacting us. If we can't authenticate you as the legitimate keeper of the vehicle in question, we will refuse to supply a replacement remote control.

Note 1: We use Recorded Delivery for these items, and recommend that you do the same when returning the Recorder to us. Our estimate of turn-around time is based on minimal postal delays, and you returning the Radio Data Recorder to us on the same day. If timing is really critical, please contact us, and we'll quote you for Royal Mail Special Delivery.